Department of State Hospitals – Atascadero 10333 El Camino Real P.O. Box 7001 Atascadero, CA 93422 Website: http://www.dsh.ca.gov

Reference Administrative Directive 610.2, 610.3, 805,811
Revision Date 3-1-2018

# NOTE: EFFECTIVE DECEMBER 1, 2013, ALL PACKAGES SHALL ONLY BE RECEIVED FROM AN APPROVED VENDOR Only the items and amounts listed will be permitted. ALL ITEMS MUST BE IN FACTORY SEALED CONTAINERS AND REQUIRE

NO REFRIGERATION, COOKING OR MICROWAVING. Items packaged in contraband containers will not be accepted. All acceptable incoming items will be inspected. All incoming packages must have the patient's name and AT number. The unit number of the patient (if known) is helpful to further ensure proper and timely delivery.

## ◆Package size may not be any more than 30 lbs. and/or 24L x 19W x 12H inches ◆

FOOD AND DRINK	PERMITTED TYPE	NON-PERMITTED TYPE	Comments
Beverage mixes	Decaf Tea, chocolate drink mix,	No liquids.	
	fruit flavored drink mixes/drink mixes (bag	No Creamer	
	type only, powder only, sugar free only).	No drinking bottles.	
		No herbal teas of any kind.	
		No containers with lids.	
		No alcohol related flavors.	
Decaf Coffee	Instant or teabag type <b>only</b> (bag type only).	No Caffeinated drinks or food of Any kind	
	No more than 80 ounces allowed at one time (Example. 5 - 3 oz. bags).	No plastic or glass containers.	
Cakes, Cookies, Pastries	In secondary factory sealed packaging.	No fruit cake, No pastries that contain	
	Dried items only.	fruit. No tortillas, croissants, or bread	
	•	like items.	
Chips	In sealed, Unopened factory packaging.	No chili, picante, spicy, flaming hot, habanero,	
		cayenne peppers, wasabi. no plastic	
		containers, etc.	
Candy, Crackers	In sealed, unopened factory packaging.	No liquor-filled candy, candy on sticks, candied	
		or dried fruit, gum. <b>No</b> foiled wrapped items.	
		<b>No</b> Skittles. No food containing caffeine.	
Cereal and Granola	Dried Cereal without dry fruit pieces	No fruit pieces in cereal, No trail mix with fruit	
	In sealed, unopened factory packaging.	No fruit.	
Cheeses, Meats	Individual Squeeze cheese allowed.	No individual cheese/cracker packages that	ONLY Brushy Creek "Hot"
	Dried meats or cheeses that require	contain a utensil of any kind.	beef summer sausage
	No refrigeration.	No wet packed items. No chili, picante, spicy,	allowable. Same sold in
	<b>No</b> meat with preservation pack.	flaming hot, habanero, etc.	the Canteen.
Nuts, Seeds	In sealed, unopened factory packaging.	No shells on nuts or seeds permitted. No chili,	
	All types.	picante, spicy, flaming hot, habanero, etc.	

FOOD AND DRINK	PERMITTED TYPE	NON-PERMITTED TYPE	Comments
Soups	Dried soup	No Picante, Chili, or Cajun Flavors / Seasoning	
	Ramen type from Vendor only	<b>No</b> soup that requires cooking or microwaving.	
	Any brand	No wet packed items or seasoning, etc. No	
	All ingredients must be listed in English	"Cup of Soup" No condiments, No spices /	
		seasonings, <b>No</b> food supplements, <b>No</b> rice,	
Sugar and sweeteners	Individual sized sugar or sweetener packets -	No pickles, No picante, hot, spicy, etc.	
	10 max.		
	In sealed, unopened factory packaging.	No enhancing ingredients.	
Protein bars			

PERSONAL CARE	PERMITTED TYPE	NON-PERMITTED TYPE	Comments
Shampoo / Conditioner	2 of each item per order maximum.	No products containing alcohol.	
Soap	Clear plastic containers only.	No products over 16 oz.	
Lotion		No "medicated" products.	
Deodorant	Colgate toothpaste 2.5 oz. only	No flammable products.	
Toothpaste			

<b>ELECTRONIC EQUIPMENT</b>	PERMITTED TYPE	NON-PERMITTED TYPE	Comments
Cassette tapes	Factory sealed only. Maximum allowed in possession is 20.	No home-made or blank tapes.	
Headphones	Vendor purchase only.	No steel in the headband, cannot block out sound from the environment, cord thickness will not be greater than 16-gauge, maximum cord length 4 feet. Cannot cup the ear. No Coby 130's, 160's or Coby 180's are allowed.	
Personal electronics Equipment	Vendor purchase only. Calculators, Dictionary, Thesaurus measuring less than 6x6x3. Battery operated only.	No accessories allowed. No rechargeable batteries or chargers. No equipment or games with USB connections; No items that record voice or data. No electronic devices that have capability to load data to or from another device. No Gameboy No Graphing Calculators.	
Radios/Walkman's LED Clocks (Digital) TV's- Model #'s only ACN-5326C/ACN5507C	Vendor purchase only. Clear shell only Size limit 5x5x2 Size limit for Action TV's 2.5 or 5 inch Battery operated only.	<b>No</b> Radio or TV accessories. <b>No</b> antennas will be permitted. <b>No</b> CD Players or CD's.	Refer to 9 CCR § 4350

PERSONAL ATTIRE	PERMITTED TYPE	NON-PERMITTED TYPE	Comments
Hats	Straw Hats, Baseball style caps, kufi cap, yarmulke only. Only three colors of baseball-style caps Kofi, yarmulke allowed: solid white, light grey, or khaki (beige). Patients may not have more than 3 baseball caps in their possession. One straw type Hat allowed. One wave cap is allowed and may be only used on the unit and only in two colors: white or grey. No Du-rags.	No other headwear allowed. No metal in hats. No items that are obscene, have logos or designs, have stripes, sports teams, lettering, pictures that advertise or depict alcohol, gangs, profanity, sex, a weapon, drugs, or drug paraphernalia.	Not to exceed \$75 in value.
Jewelry	Necklaces- limited to one. Pendants-limited to one. Stud type earrings- limit 2 pair. Watches- limited to one. Not to exceed 1½" in diameter and ¼" in height and not to exceed 3 oz. Wedding bands- limited to two.	No larger than 1mm thick & No beaded necklace. No larger than a size of a .25 cent quarter. No other than Post type. No protrusions or cutting edges. No Medic Alert Bracelets. No butterfly clasps or fold-over clasps.	Not to exceed \$75 in value.
Shoes	Gym shoe type only, without metal. No shoes with shoelaces allowed. (Must be predominantly white).  Shower shoes: rubber only, single layer, and not to exceed 1" in thickness. (Black Khaki, or white)  Slippers/house shoes: no leather or leather-like materials. (Black, Grey, White)	No shades of red, blue, green, or black (must be predominantly white in color).  No K-Swiss, Bugle Boy, Joy Walkers, British Knights, pumps, gels, airlifts, or similar items.  No metal in shoes, including metal eyelets or zippers.  No enhanced cushioning.  No forefoot straps.  No air pocket type of soles.  No shoes with hidden compartments.  No cleats or shoes with tread greater than ¼".  No shoelaces. No sandals  Only Velcro, slip-on and low top styles will be permitted.	\$75 in value.

ITEM	PERMITTED TYPE	NON-PERMITTED TYPE	Comments
Batteries	AA/AAA – Limited 20 per package.	NO RECHARGABLE BATTERIES	
Books/Magazines	Limited to 10 per package.	<b>No</b> material with Martial Arts, Hunting or Violence <b>No</b> "Maxim", "Stuff", "Shot Gun News", or "Wired" magazines.	<b>NO</b> HARD-BOUND BOOKS. PER AD 610.3
Hobbies	Playing cards, Foil packaging will be removed from all trading cards Tarot cards, no larger than 5.25 inches by 3.75 inches.	No dominoes. No toys of any kind. No board games. No art supplies. No arts and crafts items. No Magic Cards or collectible trading cards. No stickers. No adhesive labels.	
Photos/Photo Albums	Photo album without metal Photos to be reviewed by Unit Supervisor	No photos of patients alone or other patients No photos of patient's victims.	Photographs containing the patient are subject to review and refusal by DPS.
Plastic Ware	20 oz Tumbler/Cups and 12 oz. Bowls Flexible plastic only Maximum 2 tumblers and 2 bowls	No thermos cups. Not to exceed 6" in diameter. No lids.	
Sunglasses and Eyeglasses	Plastic sunglasses only. Non-Prescription eyeglasses.	No metal in sunglasses. No mirrored lenses. No lenses that are too dark to assess the patient's eyes.	

## Package limitations:

Incoming packages are limited to three (3) packages per patient per calendar quarter for the first three (3) quarters of the year:

January 1 – March 31

April 1 – June 30

July 1 - September 30

During the fourth (4<sup>th</sup>) quarter of the year, incoming packages are limited to four (4) vendor packages.

October 1 – December 31

#### APPROVED VENDOR LIST PACKAGE PROGRAM

1)	Access Securepak	PO Box 50028, Sparks, NV 89435-0028— PH # (800) 546-6283 www. californiaqp.com; www.accesscatalog.com	
2)	8 Track Shack	11610 Richardsville Rd, Brookville, PA 15825 – PH# (814) 328-2172 <u>www.8-track-shack.com</u>	
3)	Mike's Better Shoes	1256 Haddonfield-Berlin Road, Voorhees, NJ 08043 PH # (856) 767-1300 www.mikesbettershoes.com	
		MIKE'S BETTER SHOES CAN BE ORDERD FROM GOLDEN STATE PACKAGES CATALOG.	
4)	Eastbay	PO Box 8066 Wausau, WI 54402-8066—PH # (800) 826-220 www.eastbay.com	
		(FOR THE PURCHASE OF HATS AND SHOES)	
5)	Hamilton Booksellers	PO Box 5010, Falls Village, CT 06031-5010—no phone number	
		www.hamiltonbook.com (FOR THE PURCHASE OF BOOKS)	
6)	Music by Mail	(718) 369-6982 www.musicbymail.net email: customerservice@musicbymail.net	
7)	Golden State Care	212 East Rowland Street # 424, Covina, CA 91723—PH (866) 387-9030 www.goldenstatecp.com	
	Package		
8)	Union Supply Direct	Dept.100, PO Box 9018, Rancho Dominguez, CA 90224-9018, PH# (866) 404-8989	
		www.californiainmatepackage.com	
9)	Walkenhorst's	540 Technology Way, Napa CA 94558 –PH# (800) 660-9255 or (707) 255-4412 <u>www.Walkenhorsts.com</u>	

<sup>\*</sup> Not all items in catalogs offered by an approved vendor are permitted.

Items will only be accepted if shipped directly to DSHA - Atascadero from one of the approved Vendors/ Businesses/ Organizations. Patients or their families/friends can order approved items from these Vendors/Businesses/Organizations only.

Prior to submitting orders, for Vendor/ Businesses/Organizations purchases will be reviewed by the Unit Supervisor/ designee for appropriateness and compliance with policy. It is the responsibility of the individual to order approved items only. All items will be opened in the Package Room, in accordance with existing policies and procedures. Items that have "refrigerate after opening" and/or are received in contraband containers will NOT be accepted.

Inappropriate, non-approved, or contraband items will be returned to the Vendor/ Business/Organization at the patient's expense. Patient will have 45 days to mail item/items. Patients have the option to donate non-allowable items or to discard into contraband trash all non-allowable items. Remember, only items on the DSHA – Atascadero Incoming Approved Items List may be sent into DSHA – Atascadero.

Remember, only items that are on the <u>DSH – Atascadero Incoming Approved Items List and NOT contraband</u> may be ordered and sent into DSH - Atascadero.

<sup>\*</sup> All items must comply with current hospital policies.

<sup>\*</sup> No upgraded items will be allowed as replacement by the Vendor/ Businesses/ Organizations.

#### APPROVED VENDOR LIST PACKAGE PROGRAM

#### APPROVED RELIGIOUS VENDORS

Revised 3/1/2018

Patients may order certain items from approved vendors which are listed below

- I. The following six religious vendors have been approved to accommodate the needs of the various religious denominations at DSH Atascadero. Only Christian Book Distributors (CBD) was previously an approved vendor. The religious vendor sub-categories will now include:
  - A. **Native American** Crazy Crow, P.O. Box 847, Pottsboro, TX 75076-0847 <u>www.crazycrow.com</u> (800) 786-6210 Contact person: Native American Spiritual Leader
  - B. Islamic IslamicBookstore.com, 3840 Bank Street, Baltimore MD 21224-2522 <a href="www.islamicbookstore.com">www.islamicbookstore.com</a> (410) 675-0040 Contact person: Muslim Chaplain
  - C. **Jewish** Aleph Institute, 9540 Collins Avenue, Surfside, FL 33154 <u>www.aleph-institute.org</u> (305) 864-5553 Contact person: Rabbi
  - D. Catholic Autom, 1013 Veterans Drive, Lewisburg, TN 37091 <u>www.Autom.com</u> (800) 521-2914 Contact person: Chaplain
  - E. **Christian** Christian Book Distributors, P.O. Box 7000, Peabody, MA 01961-7000 <u>www.christianbook.com</u> (800) 247-4784 Contact persons: Chaplains
  - F. **General** (Catholic, Protestant, Jewish, Muslim, Buddhist, Native American, Wiccan, etc.): Union Supply Direct, Religious Items Catalog, P.O. Box 9018, Rancho Dominguez, CA 90224-9018 Catalog orders may be placed by postal mail or by telephone at (866) 404-8989 Contact persons: DSH Atascadero Chaplains
- II. Only "allowable religious items" may be ordered by patients (See AD 618.1 Religious/Spiritual Items). No contraband items may be ordered or received.

#### Processing chain:

- A. A patient who wants to purchase a spiritual item contacts his religious leader and/or chaplain, and together they review the items in their approved Catalog(s).
- B. When an item is selected, the order form is completed and the chaplain gives it to the Chief of Recovery and Mall Services or his designee for review.
- C. The reviewed order form is sent to the patient's Unit Supervisor who assists him to complete the Withdrawal of Client's Funds form, send it to the DSH Atascadero Trust Office, and notify the Patient Package Room to expect the order.
- D. When the item arrives in the Patient Package Room, the Package Room staff notify the unit and patient for pick-up.

DPS /Staff Liaison Officer; revised 03-1-2018